

## Warranty Information

Core Sensors is committed to providing the highest quality instrumentation on every order.

Core Sensors warrants that:

- ◇ **All items shipped will be free of defects in material and workmanship for a period of one (1) year from date of shipment.**

Core Sensors does not cover defects and/or damage caused by misuse, acts of God, abuse, accident, non-factory alterations, misapplication and any other non-factory modifications. The purchasing entity is responsible for confirming media compatibility, functional adequacy and proper installation of the instrumentation. Core Sensors shall not be held responsible for incidental, punitive or consequential damages including loss of income, loss of profits, loss of business, business interruption or any other commercial damages caused by the misuse of product. Core Sensors is not responsible for any personal injury caused by the misuse of product.

In the event that an item needs to be returned for warranty evaluation, a Return Material Authorization number must first be obtained. To obtain an RMA number, please call Core Sensors at (862) 245-2673 or visit [core-sensors.com/rma/](https://core-sensors.com/rma/). Detailed instructions will be provided for proper return shipment to Core Sensors.

Core Sensors requires all returned items be cleaned and sanitized of any harmful substances. Any products that appear to be contaminated with harmful substances will be discarded by the Seller and no credit or replacement will be provided.

During the evaluation stages, it is possible that the product will be disassembled to investigate for root cause. This is typically a destructive process and it is not possible to re-assemble. If the root cause is found to be manufacturer related, a replacement or credit will be offered at the discretion of Core Sensors.

If a returned item is found to have no defect or improper operation, a per unit evaluation fee may apply. Working items will be return shipped to the customer and transportation costs billed accordingly.

*Core Sensors will not be held responsible for product returned without an RMA Number and Return Form. Returns without the proper documentation are subject to rejection and returned at the customers expense.*

If you have any questions concerning this warranty, please call us at **(862) 245-2673**.